

Vocational School of Social Sciences / Social Services
2023 - 2024 Academic Year
INTERVIEWING PRIN. and TECH. in SOCIAL WORK
Syllabus

Course Description					
Name	Code	Semester	T+A Hour	Credit	ECTS
INTERVIEWING PRIN. and TECH. in SOCIAL WORK	SH1227580	Spring Semester	3+0	3	4
Prerequisites Courses					
Recommended Elective Courses					
Language of Instruction	Turkish				
Course Level	Short Cycle (Associate's Degree)				
Course Type	Required				
Course Coordinator	Assist.Prof. Derya BAYRI MENGİLLİ				
Name of Lecturer(s)	Assist.Prof. Yasemin OKAN ER				
Assistant(s)					
Aim	Evaluating and using essential social work interview, principles and techniques in social work practice.				
Course Content	This course contains; Conceptual Introduction. Social Work Practice in Interview / Interview Place and Importance, Social Work Practice Interview / Interview Types-Information Collection Or Social Study Calls / Interviews-Informational Interviews / Interviews-Diagnostic Or Decision Making Calls / Interviews-Treatment Conferences / Interviews, Interview / Interview Startup And Growth Phase, Interview / Interview of the Termination Phase, First Interview / Interview, Animation / Role-Playing, Interview / Interview Techniques, Calls / Questioning Skills in Interview, Logging and reporting, Calls And Reporting Process by the Social Service / Case Studies, Interview with different groups-With children-With young-With the elderly-With disabilities, Interviewing with Reluctance / Involuntary / Difficult Applicants, Passivity, Aggressiveness, Assertiveness and Self-Regulation, Animation / Role Playing.				
Course Learning Outcomes			Teaching Methods	Assessment Methods	
1.2.He/she creates an opinion on the principles and techniques of the interview.			19, 5, 6, 9	A, E	
2.He/she will be able to classify the interview stages.			19, 4, 6, 9	A, E	
2.1.He/she explains the types of interviews in social work.			19, 9	A, E	
2.2.He/she discusses the distinctive features of the social service interview.			19, 20, 6, 9	A, E	
3.He/she will be able to apply interview techniques in social work interventions.			15, 19, 4, 5, 6, 9	A, E	
3.1.He/she explains the techniques of establishing professional relations with the client in various social service applications.			15, 19, 4, 5, 6, 9	A, E	
4.He/she will be able to report on interviews.			19, 4, 6, 9	A, E	
4.1.He/she discloses the rules for keeping records at the interview.			19, 4, 6, 9	A, E	
4.2.He/she explains the rules of writing reports			19, 4, 6, 9	A, E	
4.3.He/she discusses the importance of professional reports.			10, 16, 19, 4, 6, 9	A, E	
5.Will be able to illustrate the dynamics of the interview process.			19, 9	A	
3.2.He/she distinguish suitable techniques for interview			10, 16, 9	A, E	
5.1.He/she analyzes the problems encountered during the interview process.			10, 15, 4, 9	A, E	
5.2.He/she manages the interview process.			15, 6, 8, 9	A, E	
1. He/she will able to interpret the principles and techniques of interview			15, 19, 4, 6	A, E	
1.1. He/she explains the content and the concepts of the interview.			19, 6, 9	A, E	
Teaching Methods	10: Discussion Method, 15: Role Play and Drama Technique, 16: Question - Answer Technique, 19: Brainstorming Technique, 20: Reverse Brainstorming Technique, 4: Inquiry-Based Learning, 5: Cooperative Learning, 6: Experiential Learning, 8: Flipped Classroom Learning, 9: Lecture Method				
Assessment Methods	A: Traditional Written Exam, E: Homework				
Lecture Schedule					
Sequence	Topics	Preliminary Preparation			
1	Conceptual Introduction. Social Work Practice in Interview / Interview Place and Importance				
2	Social Work Practice Interview / Interview Types-Information Collection Or Social Study Calls / Interviews-Informational Interviews / Interviews-Diagnostic Or Decision Making Calls / Interviews-Treatment Conferences / Interviews				
3	Interview / Interview Startup And Growth Phase				
4	Interview / Interview of the Termination Phase				
5	First Interview / Interview				
6	Animation / Role-Playing				
7	Interview / Interview Techniques				
8	Calls / Questioning Skills in Interview				
9	Logging and reporting				
10	Calls And Reporting Process by the Social Service / Case Studies				
11	Interview with different groups-With children-With young-With the elderly-With disabilities				
12	Interviewing with Reluctance / Involuntary / Difficult Applicants				
13	Passivity, Aggressiveness, Assertiveness and Self-Regulation				
14	Animation / Role Playing				
Evaluation Methods		Weight(%)			
Midterm Exam		40			
General Exam		60			

Resources
-Alfred Kadushin, Çeviri: Özlem Karakuş-Yalçın Özdemir: Sosyal Hizmet Görüşme Teknikleri-Nika Yayınevi, Ankara-Veli Duyan: Sosyal Hizmet Temelleri Yaklaşımları Müdahale Yöntemleri, Sosyal Hizmet Uzmanları Derneği Yayını -Gönül Erkan: Sosyal Hizmette Mülakat, Şafak Matbaacılık.