

Vocational School / Physiotherapy
2023 - 2024 Academic Year
COMMUNICATION in HEALTH SERVICES
Syllabus

| Course Description | | | | | |
|---|--|--------------------------------|-------------------------|---------------------------|-------------|
| Name | Code | Semester | T+A Hour | Credit | ECTS |
| COMMUNICATION in HEALTH SERVICES | FZT2142810 | Fall Semester | 2+0 | 2 | 2 |
| Prerequisites Courses | | | | | |
| Recommended Elective Courses | | | | | |
| Language of Instruction | Turkish | | | | |
| Course Level | Short Cycle (Associate's Degree) | | | | |
| Course Type | Required | | | | |
| Course Coordinator | Lect. Pelin VURAL | | | | |
| Name of Lecturer(s) | Lect. Emin AVANAŞ | | | | |
| Assistant(s) | | | | | |
| Aim | To provide knowledge about basic communication terminology and improving communication skills. | | | | |
| Course Content | This course contains; The importance of human and communication, Elements of communication, Types of communication, Egos in us, How to realize an effective communication, Effective communication techniques, Obstacles to communication, Obstacles to communication, Anxiety-stress-dealing ways, Assertive behaviour, Anger management, Communication in special cases, Communication in special cases, Communication in special cases. | | | | |
| Course Learning Outcomes | | | Teaching Methods | Assessment Methods | |
| 1.Explain basic terminology about communication | | | 10, 16, 9 | A | |
| 2.Define himself/herself | | | 16, 9 | A | |
| 3.Explain effective communication methods | | | 16, 9 | A | |
| Teaching Methods | 10: Discussion Method, 16: Question - Answer Technique, 9: Lecture Method | | | | |
| Assessment Methods | A: Traditional Written Exam | | | | |
| Lecture Schedule | | | | | |
| Sequence | Topics | Preliminary Preparation | | | |
| 1 | The importance of human and communication | Mebis Notes | | | |
| 2 | Elements of communication | Mebis Notes | | | |
| 3 | Types of communication | Mebis Notes | | | |
| 4 | Egos in us | Mebis Notes | | | |
| 5 | How to realize an effective communication | Mebis Notes | | | |
| 6 | Effective communication techniques | Mebis Notes | | | |
| 7 | Obstacles to communication | Mebis Notes | | | |
| 8 | Obstacles to communication | Mebis Notes | | | |
| 9 | Anxiety-stress-dealing ways | Mebis Notes | | | |
| 10 | Assertive behaviour | Mebis Notes | | | |
| 11 | Anger management | Mebis Notes | | | |
| 12 | Communication in special cases | Mebis Notes | | | |
| 13 | Communication in special cases | Mebis Notes | | | |
| 14 | Communication in special cases | Mebis Notes | | | |
| Evaluation Methods | | Weight(%) | | | |
| Midterm Exam | | 40 | | | |
| General Exam | | 60 | | | |

| Resources |
|--|
| Mebis Notes Ozturk MO, Ulusahin A (2014). Mental Health and Disorders Olcay O, Engin E (2014). Mental Health and Disorders Nursing Taşkın L. (2005). Obstetric and Women's Health Nursing Özcan A. (2006). Nurse Patient Relationship and Communication Terakye G (1998). Communication in nursing and patient-nurse relations Kum N (2000). Psychiatric Nursing Handbook Üstün B (2005). Teaching Communication Skills in Nursing |