

**Vocational School of Health Services / Management of Health Facilities**

**2024 - 2025 Academic Year**

**HEALTH CORPORATE MANAGEMENT II**

**Syllabus**

<b>Course Description</b>					
<b>Name</b>	<b>Code</b>	<b>Semester</b>	<b>T+A Hour</b>	<b>Credit</b>	<b>ECTS</b>
HEALTH CORPORATE MANAGEMENT II	SKİ2242150	Spring Semester	3+0	3	5
<b>Prerequisites Courses</b>					
<b>Recommended Elective Courses</b>	Quality Management in Health Institutions				
<b>Language of Instruction</b>	Turkish				
<b>Course Level</b>	Short Cycle (Associate's Degree)				
<b>Course Type</b>	Required				
<b>Course Coordinator</b>	Assist.Prof. Uygur ÜSTÜN				
<b>Name of Lecturer(s)</b>	Lect. Osman Yaşar SİLACI				
<b>Assistant(s)</b>	NONE				
<b>Aim</b>	To discuss fundamental concepts about management of health facilities, evaluate strategies to cope with changes and uncertainties, and to question applications such as management of health facilities performance.				
<b>Course Content</b>	This course contains; 1.Health facilities incorporation,2.Health facilities incorporation,3.Decision Making and Problem Solving process in health facilities,4. Teamwork in health facilities,5.Coordination and Communication in Health facilities,6.Health Communication,7.Conflict Management in health facilities and case study,8. Strategic Management in Health Facilities,9.Performance Management in Health facilities,10. Logistics Management and Outsourcing in Health Facilities,11.Contemporary Approaches In Health Institutions- Total Quality Management, Benchmarking,12.Patient rights and responsibility in health facilities,13.Crisis and Stress Management in health facilities,14. Health Literacy, Case Study.				
<b>Course Learning Outcomes</b>			<b>Teaching Methods</b>	<b>Assessment Methods</b>	
1.1. Analyze outpatient services in health facilities			16, 9	A	
3.Know decision-making, problem-solving process and list the units that perform these functions in health facilities			16, 9	A	
1. Will be able to define the concept of location determinants of health facilities			16, 9	A	
1.2. Explain the importance of clinical services in health facilities			16, 9	A	
2. Define plant and the management and general support services in health facilities will be able to differentiate the classification.			16, 9	A	
2.1. Analyzes the information technology in health facilities			16, 9	A	
2.2. Know logistics management processes in health facilities			16, 9	A	
2.3. Have knowledge about the importance of risk management in health facilities			16, 9	A	
3.1. Explain the importance of teamwork and conflict management process in health facilities			16, 9	A	
3.2. Analyzes the facility management processes			16, 9	A	
3.3. Know coordination and communication processes in health facilities			16, 9	A	
3.4. Analyzes the performance of management in health facilities			16, 9	A	
3.5. Explains the rights and responsibilities of patients in health facilities			16, 9	A	
3.6. Have knowledge about the importance employee benefits, occupational health and safety in health facilities			16, 9	A	
<b>Teaching Methods</b>	16: Question - Answer Technique, 9: Lecture Method				
<b>Assessment Methods</b>	A: Traditional Written Exam				
<b>Lecture Schedule</b>					
<b>Sequence</b>	<b>Topics</b>	<b>Preliminary Preparation</b>			
1	1.Health facilities incorporation	Reading Lecture Notes			
2	2.Health facilities incorporation	Reading Lecture Notes			
3	3.Decision Making and Problem Solving process in health facilities	Reading Lecture Notes			
4	4. Teamwork in health facilities	Reading Lecture Notes			
5	5.Coordination and Communication in Health facilities	Reading Lecture Notes			
6	6.Health Communication	Reading Lecture Notes			
7	7.Conflict Management in health facilities and case study	Reading Lecture Notes			
8	8. Strategic Management in Health Facilities	Reading Lecture Notes			
9	9.Performance Management in Health facilities	Reading Lecture Notes			
10	10. Logistics Management and Outsourcing in Health Facilities	Reading Lecture Notes			
11	11.Contemporary Approaches In Health Institutions- Total Quality Management, Benchmarking	Reading Lecture Notes			
12	12.Patient rights and responsibility in health facilities	Reading Lecture Notes			
13	13.Crisis and Stress Management in health facilities	Reading Lecture Notes			
14	14. Health Literacy, Case Study	Reading Lecture Notes			
<b>Evaluation Methods</b>		<b>Weight(%)</b>			
Midterm Exam		40			
General Exam		60			
<b>Resources</b>					
Lecture notes, Powerpoint presentations, relevant web pagesŞahin Kavuncubaşı ve Selami Yıldırım, Hastane ve Sağlık Kurumları Yönetimi,2022. Ali Coşkun ve Ahmet Akın, Sağlık İşletmeleri Yönetim Rehberi,2009. Ayşegül Yıldırım Kaptanoğlu, Sağlık Yönetimi,2011.					