

**Vocational School of Health Services / Medical Laboratory Techniques**

**2023 - 2024 Academic Year**

**COMMUNICATION**

**Syllabus**

<b>Course Description</b>					
<b>Name</b>	<b>Code</b>	<b>Semester</b>	<b>T+A Hour</b>	<b>Credit</b>	<b>ECTS</b>
COMMUNICATION	TLT1124700	Fall Semester	2+0	2	2
<b>Prerequisites Courses</b>					
<b>Recommended Elective Courses</b>	Emotional intelligence skills				
<b>Language of Instruction</b>	Turkish				
<b>Course Level</b>	Short Cycle (Associate's Degree)				
<b>Course Type</b>	Elective				
<b>Course Coordinator</b>	Lect. Sonia LOTFI				
<b>Name of Lecturer(s)</b>	Lect. Sonia LOTFI				
<b>Assistant(s)</b>	None				
<b>Aim</b>	To provide knowledge about basic communication terminology and improving communication skills.				
<b>Course Content</b>	This course contains; The importance of human and communication,Elements of communication,Types of communication,Egos in us,How to realize an effective communication,Effective communication techniques,Obstacles to communication,Obstacles to communication,Anxiety-stress-dealing ways,Assertive behaviour,Anger management,Communication in special cases,Communication in special cases,Communication in special cases.				
<b>Course Learning Outcomes</b>			<b>Teaching Methods</b>	<b>Assessment Methods</b>	
1.Explains basic terminology about communication.			16, 9	A	
2.Expresses himsel/herself			16, 9	A	
3.Explains effective communication methods.			16, 9	A	
<b>Teaching Methods</b>	16: Question - Answer Technique, 9: Lecture Method				
<b>Assessment Methods</b>	A: Traditional Written Exam				
<b>Lecture Schedule</b>					
<b>Sequenc e</b>	<b>Topics</b>	<b>Preliminary Preparation</b>			
1	The importance of human and communication	Reading Lecture Notes			
2	Elements of communication	Reading Lecture Notes			
3	Types of communication	Reading Lecture Notes			
4	Egos in us	Reading Lecture Notes			
5	How to realize an effective communication	Reading Lecture Notes			
6	Effective communication techniques	Reading Lecture Notes			
7	Obstacles to communication	Reading Lecture Notes			
8	Obstacles to communication	Reading Lecture Notes			
9	Anxiety-stress-dealing ways	Reading Lecture Notes			
10	Assertive behaviour	Reading Lecture Notes			
11	Anger management	Reading Lecture Notes			
12	Communication in special cases	Reading Lecture Notes			
13	Communication in special cases	Reading Lecture Notes			
14	Communication in special cases	Reading Lecture Notes			
<b>Evaluation Methods</b>		<b>Weight(%)</b>			
Midterm Exam		40			
General Exam		60			

<b>Resources</b>
Powerpoint notes will be given to students.Okay A. Health Communication, Der Publications, Istanbul, 2012. Dökmen, Ü. (2004) "Communication Conflicts and Empathy Sistem, Sistem Publishing, 27th edition, Istanbul Cüceloğlu D. (2002)" Re-human to human ", Remzi offset publishing. Ankara Özcan A. (2006). Nurse Patient Relationship and Communication Terakye G (1998). Communication in nursing and patient-nurse relations Üstün B (2005). Teaching Communication Skills in Nursing